Project Journey Moves Closer to Completion: New Concourse Soft Opening on April 20

A new 14-gate concourse will open to the public on Tuesday, April 20. These new gates numbered 46 – 59 are located at the far north end of Terminal C and will replace 14 outdoor commuter aircraft parking positions currently served by American Airlines Gate 35X. The new concourse provides travelers direct, enclosed access to aircraft via jet bridges, eliminating shuttle bus operations from Gate 35X. Customers will also experience spacious waiting areas, two post-security nursing rooms, a service animal relief area, and new seating options with power outlets.

Although flights will begin operating out of the new concourse on April 20th, this will serve as a “soft opening” as construction safely continues in the space. A temporary coffee kiosk and a grab-and-go newsstand will be open to customers on April 20th with an additional offering of concessions arriving this summer. Project Journey will achieve another major milestone later this year with the opening of two new security screening checkpoints.

A Temporary Corridor Will Provide Access to the New Concourse

Customers headed to the new concourse will need to clear security screening at the existing North Pier Security Checkpoint and then follow signage to Gates 46 – 59. A temporary corridor will provide access to the new concourse during ongoing construction. This passageway will remain until the new security checkpoints open. Beginning on Monday, April 19, arriving passengers from North Pier Gates 35 – 45 will also use the temporary corridor to exit the secure area. Please see the graphic on the next page.
Shuttle to Gates 23-34

Graphic Key:
• Solid green line: departing passengers going to Gates 46 – 59 after completing screening at the current North Pier TSA security checkpoint
• Dashed green line: arriving passengers exiting North Pier Gates 35 – 45 going to baggage claim or ground transportation
• Yellow line: arriving passengers coming from the new concourse and connecting to another American Airlines flight in either North Pier (Gates 35 – 45) or Center Pier (Gates 23 – 34 via shuttle bus)

Please ensure that your employees are aware of this activity. If you have questions or need additional information, please contact the originator as indicated or the Airport Manager’s Office at 703-417-8003

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