

MOVING FORWARD – EVOLVING TRAVELERS AID IN THE YEARS TO COME

Eric R. Wright, Ph.D.

Professor of Sociology and Public Health and
Chair, Department of Sociology

Georgia State University

Langdale Hall, Room 1063, P.O. Box 5020, Atlanta, GA 30302

Email: ewright28@gsu.edu

Phone: (404) 413-6527

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Outline

1. Three Critical Social Challenges
2. Some Lessons Learned from Research on Social Services and Healthcare Delivery
3. Implications for Traveler's AID and "Customer Service=Social Service; Social Service=Social Justice"

Critical Social Challenge I

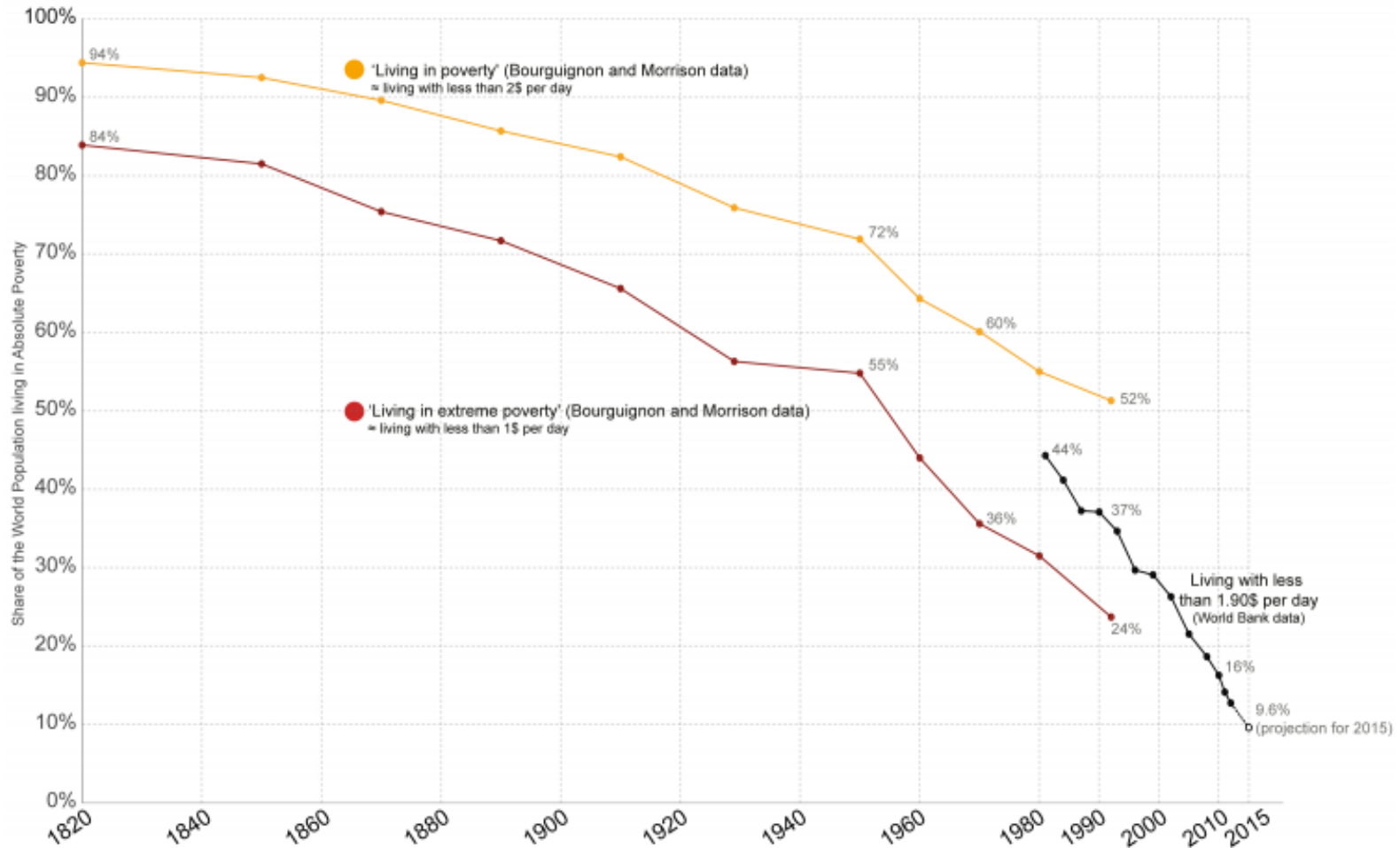
Over the past century, we have witnessed incredible economic development, but this growth has not benefited all people (or countries) equally.

World-wide Poverty Has Declined



Share of the World Population living in Absolute Poverty, 1820-2015

All data are adjusted for inflation over time and for price differences between countries (PPP adjustment).



Data sources: 1820-1992 Bourguignon and Morrison (2002) - Inequality among World Citizens, In The American Economic Review; 1981-2015 World Bank (PovcalNet)

The interactive data visualisation is available at [OurWorldInData.org](https://ourworldindata.org). There you find the raw data and more visualisations on this topic.

Licensed under CC-BY-SA by the author Max Roser.

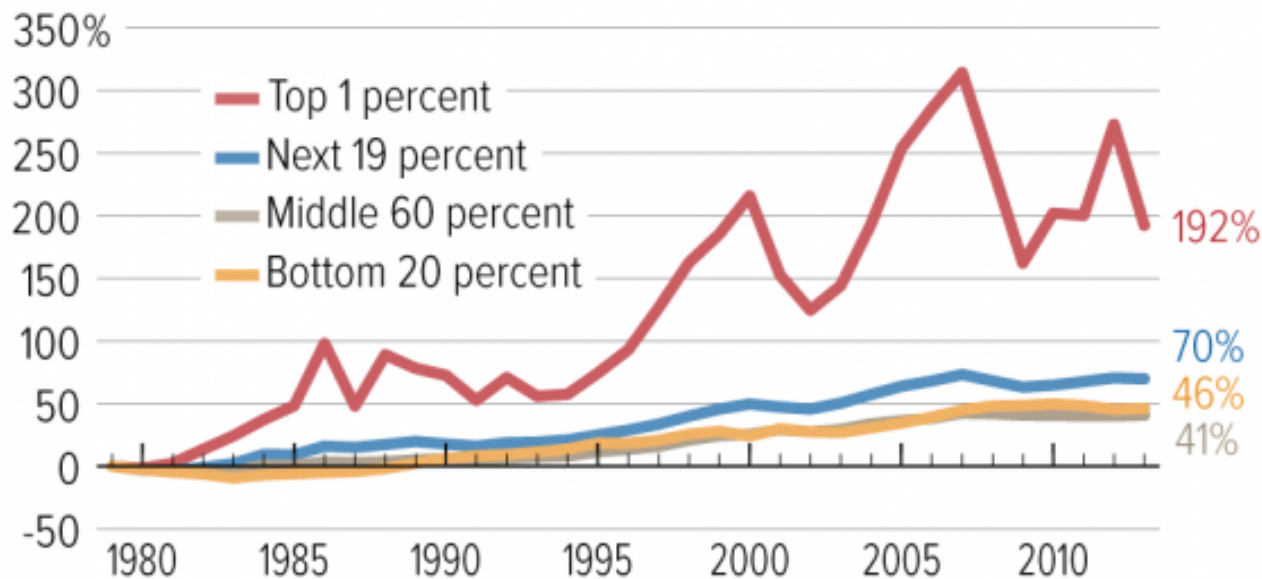


Georgia State University

Rising Income Inequality in the U.S.

Income Gains at the Top Dwarf Those of Low- and Middle-Income Households

Percent change in real after-tax income since 1979



Source: Congressional Budget Office

Available: Center on Budget and Policy Priorities. 2016. "A Guide to Statistics on Historical Trends in Income Inequality." Available at: <http://www.cbpp.org/research/poverty-and-inequality/a-guide-to-statistics-on-historical-trends-in-income-inequality>

CENTER ON BUDGET AND POLICY PRIORITIES | CBPP.ORG



The Result:

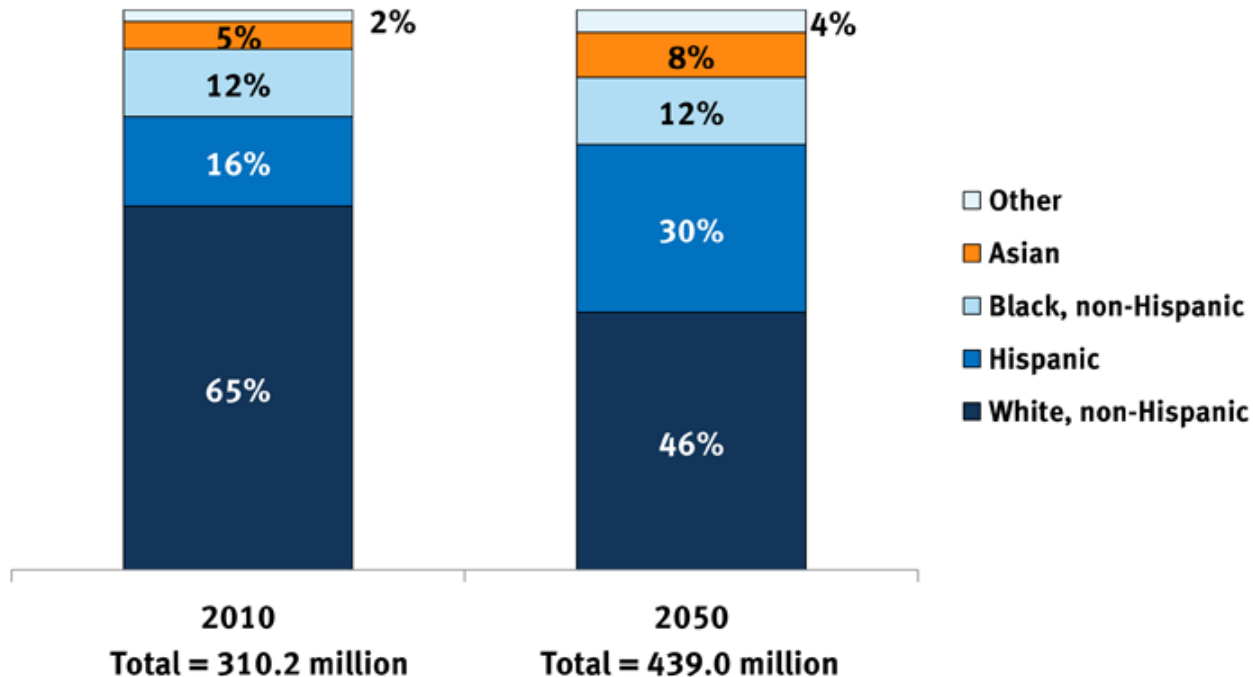
**A Paradox
(of Sorts)**

Critical Social Challenge 2

*We live in an increasingly
diverse society and
an increasingly globalized world.*

Racial and Ethnic Diversity in the U.S. is Growing and Changing Our Culture

Distribution of U.S. Population by Race/Ethnicity, 2010 and 2050



NOTES: All racial groups non-Hispanic. Other includes Native Hawaiians and Pacific Islanders, Native Americans/Alaska Natives, and individuals with two or more races. Data do not include residents of Puerto Rico, Guam, the U.S. Virgin Islands, or the Northern Mariana Islands.

SOURCE: U.S. Census Bureau, 2008, Projected Population by Single Year of Age, Sex, Race, and Hispanic Origin for the United States: July 1, 2000 to July 1, 2050. <http://www.census.gov/population/www/projections/downloadablefiles.html>.



Who's gone where?

Top 10 global migration routes

Estimated migration flows between regions for the five years from 2005 to 2010.
Nine of the 10 top flows were in Asia. The largest wave was from Asia to the Gulf states.

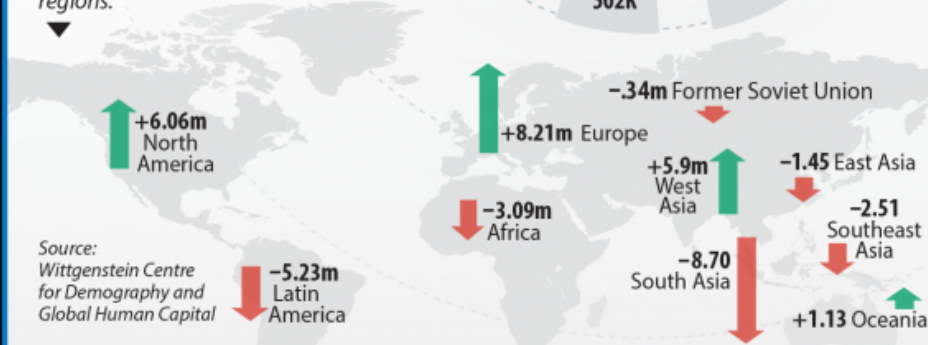
Top 10 country-to-country flows



All figures are for 2005-2010

By region

Net change in number of migrants, reflecting those migrating in and those leaving selected regions.



Source:
Wittgenstein Centre
for Demography and
Global Human Capital

Global Migration



Source: "Who's moving where? Global migration patterns, by the numbers" *The Economist*, May 2014,
Available online at:
<http://geookahead.economist.com/infograph/whos-gone-where/>

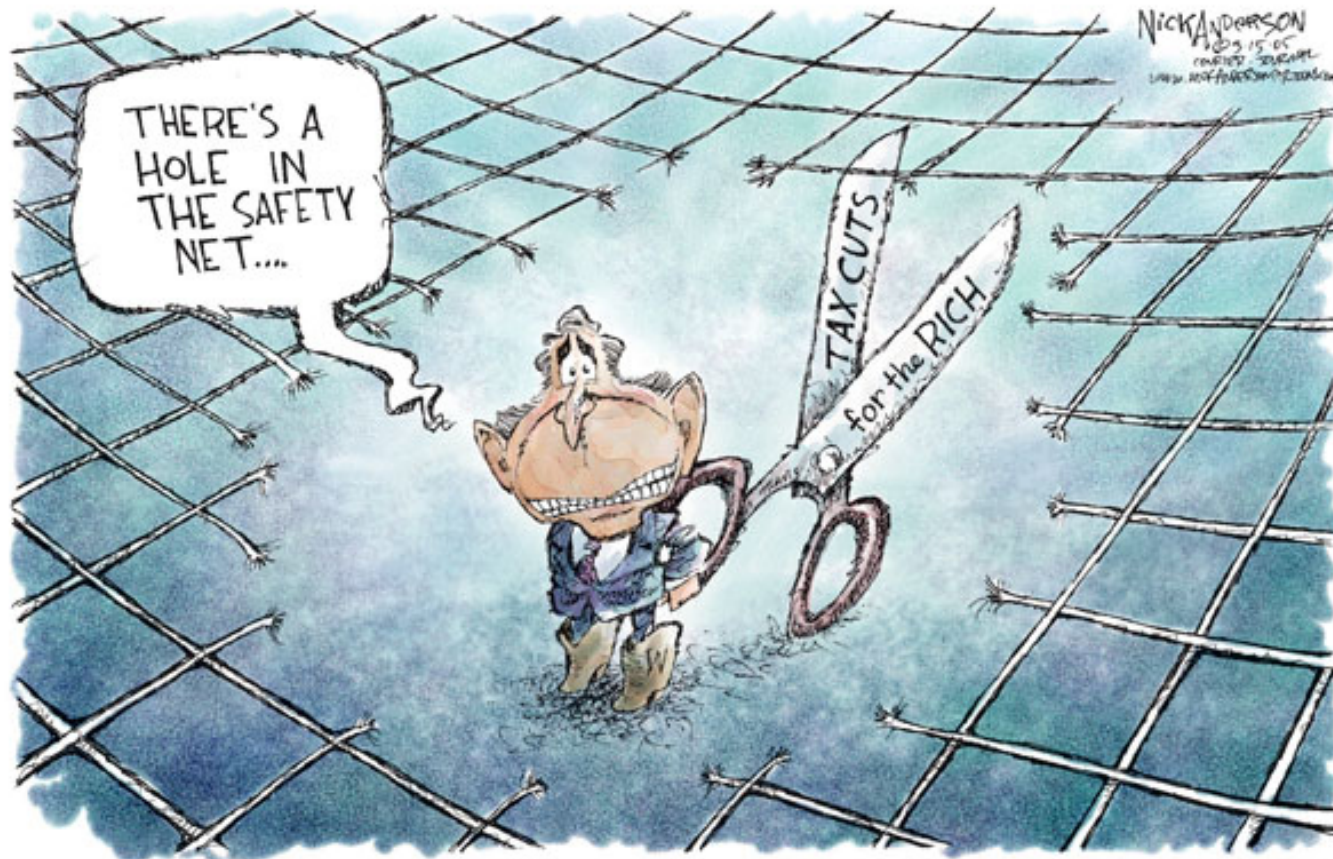
When it comes to social services...

One size won't
fit all, anymore.

Critical Social Challenge 3

Americans are conflicted about the role and responsibilities of government (and society?) when it comes to caring for the less fortunate.

The Result: An Increasingly Fragmented Social Service System and a Safety Net with Many Holes





Change brings
both
challenges
and
opportunities.

SOME LESSONS I HAVE LEARNED FROM RESEARCH ON SOCIAL SERVICES AND HEALTHCARE DELIVERY...

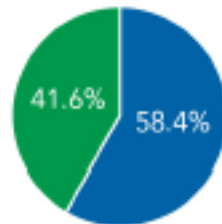
Big Data \neq Big Insights

Homeless Youth In Georgia

GEORGIA



Total Homeless, 2016
12,909



■ Unsheltered (5,366)
■ Sheltered (7,543)

Estimates of Homelessness

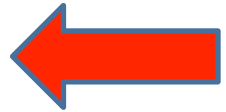
9,265 individuals

3,644 people in families with children

725 unaccompanied youth

1,055 veterans

1,658 chronically homeless individuals



Source:

[U.S. Department of Housing and Urban Development. 2016. *The 2016 Annual Homeless Assessment Report \(AHAR\) to Congress, Part 1: Point-in-Time Estimates of Homelessness*. Washington, D.C.: Office of Community Planning and Development \(p. 79\).](#)

2015 Atlanta Youth Count and Needs Assessment

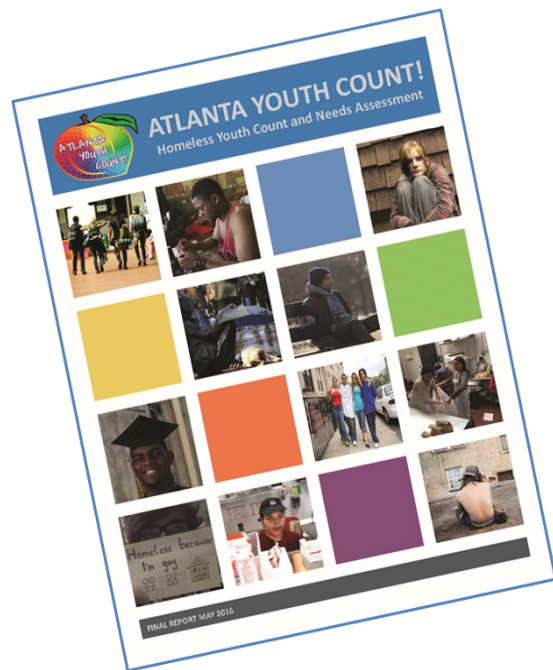
Metro-Atlanta Homeless Youth Population Estimate

We estimated that there are approximately

3,374

unaccompanied or runaway homeless youth in the metro Atlanta area in a given summer month in 2015.

This estimate was derived from several different statistical calculations, ranging from 1,516 to 3,833 and based on field research that included portions of Fulton, Cobb, Clayton, DeKalb, and Gwinnett counties and multiple municipalities.



Project Web Site:

<http://atlantayouthcount.weebly.com/>

Working
Collaboratively
Across Systems
Is Essential

Team Approaches to Caring for the Most Vulnerable

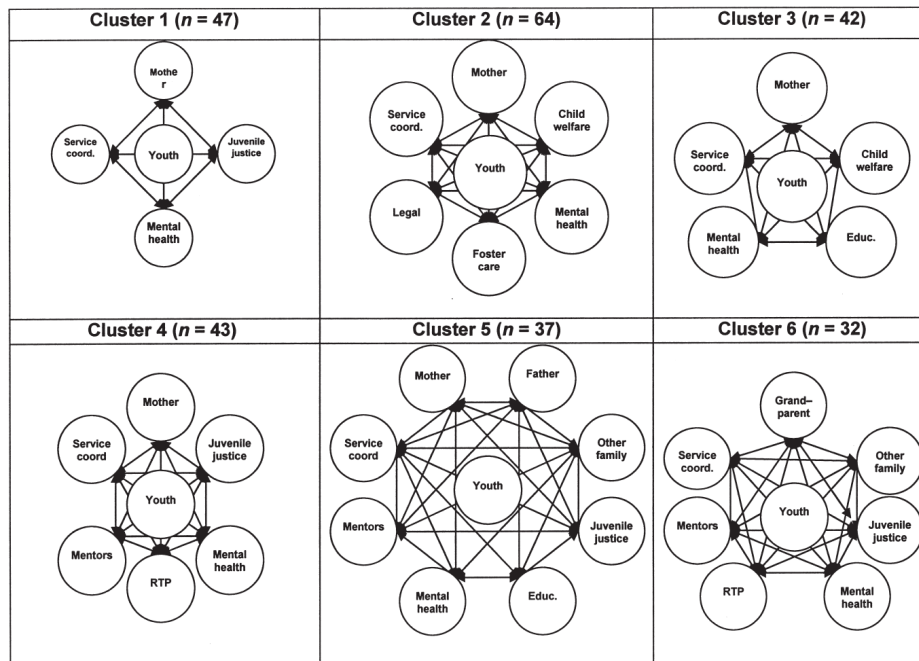


FIGURE 1. Network diagrams of service coordination team structures. Note. RTP = Residential Treatment Provider.

Source: Eric R. Wright, Lisa A. Russell, Jeffrey A. Anderson, Harold E. Kooreman, and Dustin E. Wright. 2006. "Impact of Team Structure on Achieving Treatment Goals in a System of Care." *Journal of Emotional and Behavioral Disorders* 14(4): 240-250.

- **Systems of Care (SOC) Initiatives in Children's Mental Health**
- **Assertive Community Treatment (ACT) Programs for Adults with Serious Mental Illness**

Look for
Emerging Gaps

At Georgia State...

The New York Times | <https://nytl.ms/2mEGHgN>

The Opinion Pages

When a Few Bucks Can Get Students to the Finish Line

Tina Rosenberg

FIXES MARCH 14, 2017

First of two articles.

Kalif Robinson is a star at Georgia State University in Atlanta. He's a straight-A senior, majoring in economics and minoring in Arabic. In the fall he'll start a two-year Charles B. Rangel International Affairs Graduate Fellowship, studying foreign affairs in Washington, training to be a diplomat.

It nearly didn't happen. Robinson has stitched together his Georgia State tuition and fees with loans, a federal Pell grant, Georgia's Hope Scholarship and two jobs. He's worked nearly full time since his freshman year; today he's a waiter and works at the campus advising center. His father is a musician and music teacher. "More often than not, I've had to give my parents money," he said.



Kalif Robinson on the campus of Georgia State University in Atlanta. Credit: Kevin D. Liles for *The New York Times*

Increase Capacity to
React Quickly

A Recent Example in the News

AJC.com

Tammy Joyner - The Atlanta Journal-Constitution
12:30 p.m Monday, Jan. 30, 2017 Filed in Metro Atlanta / State news



VIEW CAPTION

Law partners Leigh Ann Webster and Sydney Strickland showed up at the international terminal of Hartsfield-Jackson International Airport late Monday morning with placards and free legal advice to anyone who would be detained under the new immigration ban.

"This happens to line up with what we do which is immigration and illegal detention," Strickland said.

"We're surprised and outraged by the executive order and what it means for people who are coming here who pose no threat whatsoever to the country," Webster said. "What's been so impressive is seeing the number of people

Lawyers stepped in to help migrants caught in airports caught in transit during the initial implementation of the Trump Administration's travel ban on people coming from majority Muslim countries.

<http://www.ajc.com/news/local-govt--politics/legal-duo-atlanta-airport-detainees-here-help/hN45Tp7NuKpUtkn0PRfqql/>

Refocus the Public Debate Upstream

Looking Forward

What Does All This Mean for Travelers' AID?

Customer Service = Social Service

Social Service = Social Justice

THANK YOU!

**DISCUSSION? QUESTIONS?
COMMENTS?**