

# Looking Back, *Moving Forward:* Making Your Organization's History Come Alive





## Importance of Preserving History

- Researching, Collecting, and Maintaining Archives
- Connecting to the Mission
- Educating Funders and General Public
- Branding
- Demonstrating Pride in the Program (staff, volunteers, interns, stakeholders, etc)
- Showing Growth
- Adapting to Changing Travel Trends, Airport Environment, and Population Needs

# **Resource** Materials

- Archival Materials
- Slide Library
- Oral History of Volunteers
- Newsletters
- Event Reports and Documents
- Volunteer Hall of Fame
- Facebook / Social Media



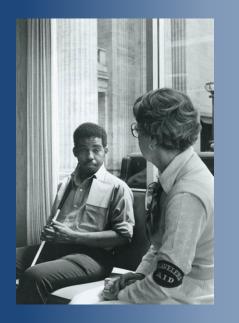
Where it Began: Train Terminals in Chicago



### Using the office as a "museum" of Travelers Aid history







### ORIGIN OF TRAVELERS AID









Historical Moments at O'Hare Airport

Our Dedicated

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Most Common

Questions

& Crises



**Open House** 







### **Celebrating Anniversaries**



125<sup>th</sup> Anniversary of Travelers Aid Chicago March, 2013



#### Happy Quasquicentennial Travelers Aid!



#### One Hundred Twenty Five Years

At first it was trains, Yes, Travelers Aid was there, Then it became planes, And now Travelers Aid is here. It's a pretty good hunk of history, One Hundred Twenty Five years, in truth, To arrive at full adulthood, From an early burgeoning youth.

The stranded, the lost, And the otherwise dispossessed, All fall within, The Travelers Aid nest. That family from Idaho, who don't travel much, Seem mighty grateful, For the volunteer touch.

Of the annual sixty million or so, That pour through O'Hare, We deal with over half a million, Not a bad working share.

Are there problems? Yes indeed, Even our more seasoned travelers, Sometimes forget to read. True our signage is often confusing, And the lighting is not always strong, But with us there to give them directions, We manage to move them along.

So we meet them, we greet them, We help plan their route. And have done this for, One Hundred Twenty Five years,

Now ain't that a toot???

Paul Richard- Travelers Aid Volunteer



#### May 2017 VOLUNTEER

#### Happy Birthday, Tr

NEWSLETTER	PTS Corner Training Camp
ravelers Aid International!	Happy Birthday CPR/AED/First Aid Staff Spotlight From the Archives
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### **Newsletters**

Travelers Aid Chicago is excited to celebrate the history of its member organization, Travelers Aid International this month.

Shortly after the first Travelers Aid began in St. Louis in 1851, similar organizations began popping up all over the country. Chicago started its own in 1888. But all these organizations operated separately. This ended in April 1917 when the National Travelers Aid Society was formed. The above photo shows the inaugural luncheon of the National Travelers Aid Society on April 26, 1917 in New York's Hotel Astor. 165 Travelers Aid Societies from across the U.S. and Canada joined together to better serve stranded travelers. This organization continues today as Travelers Aid International (TAI). There are now 44 member organizations that are staffed by 2,200 dedicated volunteers, including you!

TAI is excited to be celebrating the 100th Anniversary of its first meeting this year at its Annual Conference on June 6th in Atlanta! If you have special memories of Travelers Aid that you would like to share, please write to celebrate@travelersaid.org

#### Save the Date!

 Friday, July 7th 5-8pm at Techn dinner and fello

#### Spotted at O'Hare

Gerry Klemm saw both US Minority Leader, Representative Nancy Pelosi and Chew talk show host Carla Hall in T2 on April 3rd. She also saw former Chicago Bulls star Dennis Rodman on April 10th.

Holly Mann saw Chicago Blackhawks National Anthem singer Jim Cornelison on April 3 dunteer Thank You

Esther Whitty saw former quarterback Peyton Manning in T2 on April 4th. Sharon Weltin saw chef and Food Network star Bobby Flay in T3 on March 31st.

Helen Terleckyj saw US Representative Adam Schiff in T2 on April 18th. Satish Chander saw Illinois Governor Bruce Rauner in T2 on April 15th.



#### able of Contents TAC Summer of Fun! Upcoming Events TRAVELERS AID Volunteer Anniversaries TAC Man Travels Airport Updates Spotted at O'Hare June 2017 Training Camp CPR/AED/First Aid Training **VOLUNTEER NEWSLETTER** Happy Birthday! Welcome and Goodbye Tarmac Tour Recap New Bulletin Board

#### TAC Summer of Fun!

Travelers Aid Chicago continues to celebrate its self-proclaimed Summer of Fun. Throughout this summer we hope you can join us for special events and tours around Chicagoland. See our Upcoming Events below for more details

29 volunteers and staff joined us on Friday, May 26th for a tour of the Art Institute of Chicago. After riding downtown in a comfortable coach bus provided by Airport Express, tour goers split up into two groups and were led through the museum by docents. The docents described art from many different time periods and art movements, highlighting some of AIC's most famous works. The tour lasted about an hour, leaving volunteers time to further explore the museum, visit nearby Millennium Park, or enjoy lunch before heading home. Thanks to Carla Khan for the great photos!



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#### Upcoming Events

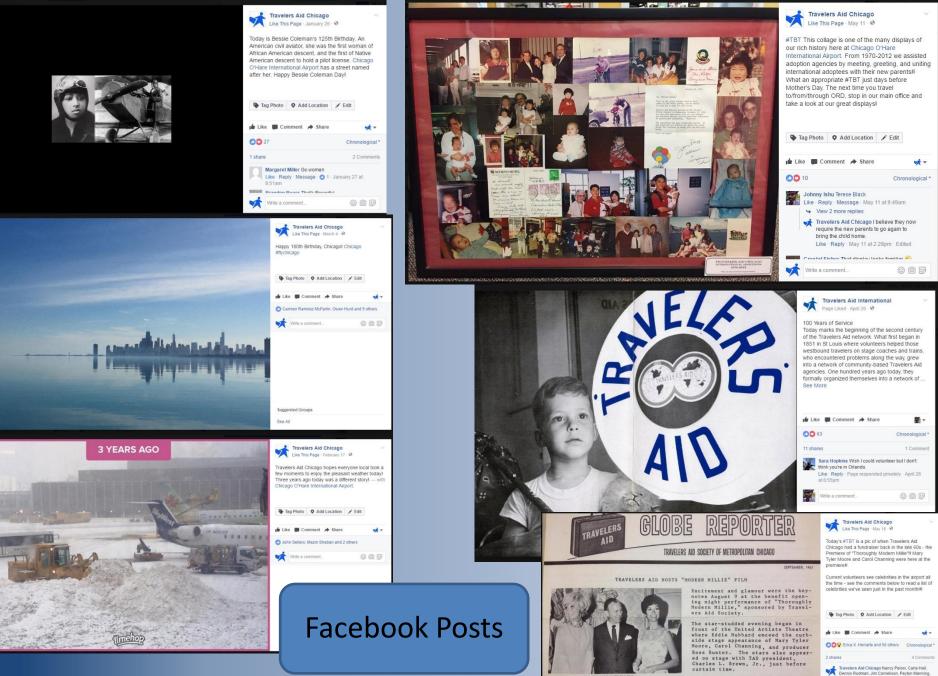
- Monday, June 26th from 10 am 1pm Shedd Aquarium Tour. If you need transport, it will be provided for 30 volunteers and will depart the airport at 8:30 am. RSVP by June 19th!
- Friday, July 7th from 5-8pm TAC Potluck Picnic, 1750 Techny Ct, Northbrook, IL 60062. Please RSVP and let us know what type of dish you'll bring the next time you're in the TAC office! Immediate family members are welcome! If you are in need of transportation to this event, please reach out to TAC volunteer staff!

#### TAC Man Travels 🐋

This month, TAC Man traveled to Branson, Missouri with Bob and Linda Peters. While there they visited with Linda's brother Bill Wilke, enjoyed hiking, and went to a number of shows!

A member of the TAC family made her way to the Travelers Aid at Washington Dulles airport, as Soc Service Supervisor Clariza St. George stopped in on her way across the Atlantic!

Similar to the children's book Flat Stanley, we encourage you to bring TAC Man on your vacations or other fun trips and take a photo with him for our newsletter! Let us know if you would like to borrow him for an upcoming trip!



Enjoying the after-theatre party in the Sarah Siddons Room of the Ambassador West Hotel, are: Carol Channing, Charles L. Brown, Jr., and Mary Tyler Moore.

million dollars worth of great publicity.

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Bobby Flay, and Adam Schiff Like · Reply · V 2 · May 18 at 10:38am The wonderfully gay and entertaining movie was shown to a S.R.O. house and netted the Society \$4,906 and a Emily Thompson We've seen a few others recently ool Blackhawk Corey Crawford, comedian chelsea Handler, Congressman John Lewis, and

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"Looking Back, Moving Forward" : 40+ years Later -Traveler Gets Reacquainted with Travelers Aid

Today we had a visitor who was traveling through<u>Chicago</u> <u>O'Hare International Airport</u> on his way home to Atlanta. He happened to see the sign outside our office. He walked in to ask if we are affiliated with the same Travelers Aid that assisted him 40+ years ago.

Back in the 70s, Irvin was a student enroute to Slippery Rock College in Pennsylvania. With few bus connections in those days, he had an 11 hour layover (college trunk and all!) in the Pittsburgh Greyhound Bus Station. He was feeling somewhat overwhelmed when he happened upon the Travelers Aid office. Welcomed by the office staff and put at ease, he passed the next several hours enjoying the hospitality of the Travelers Aid office.

We were happy that he stopped in and reassured him that the hospitality and help that he experienced 40+ years ago still exists today. Travelers Aid Chicago continues to assist the weather-delayed foreign exchange students and stranded spring breakers in addition to teenage runaways returning home, refugees starting a new life in the U.S., and all other vulnerable and/or overwhelmed travelers.

Coincidentally staff from Travelers Aid Chicago are also traveling to Atlanta in the next few days to attend the annual Travelers Aid International Leadership Conference. This year's theme is "Looking Back, Moving Forward", a celebration of the Travelers Aid network's 100th anniversary.

# Keep Documenting and Adding to Your Program's Archives!!