



For Immediate Use
PRESS RELEASE

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Travelers Aid Serves 100,000-Plus Bradley Passengers in 2018

WINDSOR LOCKS – Travelers Aid volunteers in 2018 assisted 130,643 area travelers passing through Bradley International Airport.

Travelers Aid has more than 48 volunteers staffing an information desk 12 hours a day in the airport’s baggage claim area. The volunteers provide directions and tourism tips as well as assisting passengers find their waiting family members, assisting with problems retrieving luggage, security clearance advice, translation services and other travel complications.

The volunteers collectively donated more than 8,721 hours of service to the community. The community donation was valued at more than \$263,700.

Operating under a contract with the Connecticut Airport Authority, Travelers Aid International has managed the volunteer program at Bradley since Oct. 1. The RSVP program of Community Renewal Team had managed the volunteer program for the first nine months of 2018.

For those interested in volunteering, visit the Travelers Aid website to learn more, <https://www.travelersaid.org/bradley/volunteer>.

About Travelers Aid International: Travelers Aid International is a network of 43 Travelers Aid members and locations working together to assist today’s “stranded traveler.”

Travelers Aid International directly operates guest services at Bradley Airport, New York JFK Airport, Newark Airport, Washington Reagan and Dulles Airports along with Washington Union Station.



Today's network consists of members in the United States, Puerto Rico, Canada and Australia. Currently 32 members provide social services to their communities, primarily assistance to the homeless. At 25 locations, Travelers Aid staffs information booths to provide assistance to airport, cruise, rail and bus passengers. Travelers Aid began in St. Louis in 1851. Our 2,200 volunteers annually assist more than 10 million travelers as well as those who are "stranded" in life. For more info, visit: www.travelersaid.org

For additional information, call Tom Smith, Director of Communications, (240) 241-7963.